

Ben Holt

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Education

- Bachelor of Arts, Music Education (2004) University of Massachusetts, Lowell
- Nashoba Regional High School (1999)

Work Experience

[Private Guitar Teacher](#) 1999 - Present

- Instruct students in a one-on-one, home setting
- Thousands of lessons taught since 1999, many satisfied students and parents

Web Developer, Hosting Services, IT Support 2008 – Present

- In-home IT support
- Manage server for web clients (email & FTP accounts, domains, backups, etc)
- Web design experience using jQuery, HTML, CSS, PHP, MySQL, and Perl

[Crossroads Computer Services](#) - Bolton, MA 2010 - Present

- Home and business IT support on a part-time, per-hour basis
- Part-time IT help at Applied Analytics, Inc. (a-a-inc.com) during 2010-11

[The Interactive Learning Center](#) - Lexington, MA 2010 - Present

- IT consulting on an as-needed basis
- Set up and maintain RAID storage system for small business
- Manage web hosting and email services

VBS at [Trinity Congregational Church](#) - Bolton, MA 2007 - Present

- Recreation volunteer (summer)
- Lead large groups of kids in fun activities

[Burroughs Farm](#) - Boxborough, MA 2010 - 2011

- Harvesting, weeding, hauling, and driving in summer months.

Geek Boutique (currently [Bitslinger Systems](#)) - Maynard, MA 2009 - 2011

- House/Business visits for network setup, PC/Mac help, printer issues, etc.
- Billed out at \$125 per hour

- Many satisfied/repeat customers

Bromfield School - Harvard, MA 2009 - 2010

- Private lessons for high school age students
- Taught after-school improvisation and music theory class
- Lesson plans designed for practical theory, ear training, and improvisation
- Performed in school musicals

Acton/Boxborough High School - Acton, MA 2008 - 2009

- Substitute teacher

Advanced Math and Science Academy - Marlborough, MA 2006 - 2008

- Semi-private (group) and private lessons for 6th to 9th grade students
- Plan and lead student performance biannually or annually

Advanced Math and Science Academy - Marlborough, MA 2007

- Temporary contract for general IT support during summer months
- Software installation, maintenance of printers, Windows troubleshooting and installation, end-user help and advice, general problem solving, lab set up

TradingBlox LLC - Harvard, MA 2005

- Acquired general knowledge of investing related to futures and stock markets
- Programmed custom financial systems for customers using proprietary coding language
- Customer support via phone and email on a daily basis
- Technical writing of manuals for flagship product

DataMetrics, Inc. in Harvard, MA 2004

- Customer service via phone and email based on thorough knowledge of software
- Designed and maintained web-based PHP form to handle registration for large events
- Set up of FTP server and forms to accommodate large, anonymous customer uploads
- Maintenance of company web site
- Design of PHP script for uploading files
- Data entry